

***Information that was passed along by the State Department regarding its consular services and how they can help Americans worried about the whereabouts of loved ones in Japan can be found below.***

### **CONSULAR ASSISTANCE TO U.S. CITIZENS IN JAPAN**

- Online Information: Monitor [travel.state.gov](http://travel.state.gov) and the [Embassy Tokyo](http://EmbassyTokyo) websites for the latest updates.
- If you have concerns about a specific U.S. citizen in Japan, please send us an e-mail at [JapanEmergencyUSC@state.gov](mailto:JapanEmergencyUSC@state.gov)
- If you have concerns about a specific U.S. citizen in the Tsunami zone outside of Japan, please send us an e-mail at [PacificTsunamiUSC@state.gov](mailto:PacificTsunamiUSC@state.gov)
- E-mail inquiries are strongly preferred, but people may call the Department's emergency assistance center at **1-888-407-4747** (Calling from outside the U.S. + 1-202-501-4444) if they are unable to use e-mail.

### **DEPARTMENT OF DEFENSE PERSONNEL INQUIRIES**

- U.S. Forces Japan reports that all personnel have been accounted for, and there are no reports of injuries.
- The Department of Defense instructs that family members of Department of Defense personnel should call 1-800-342-9647 to inquire about their loved ones or contact the individual unit command directly for more specific information.

### **JAPANESE AND OTHER CITIZENS**

- If you are calling regarding a Japanese citizen, please contact the nearest Japanese Embassy (Washington - 202-238-6700) or Consulate.
- If you are calling regarding a citizen of a third country, please contact that country's Embassy or Consulate. Contact information for foreign Embassies and Consulates in the United States is available in the Country Specific Information links at [www.travel.state.gov](http://www.travel.state.gov).